Office of the President

Telephone: (731) 425-2602 Facsimile: (731) 425-2642 Internet: croberts@jscc.edu

April 12, 2002

Dear Jackson State Graduate:

First, let me offer my congratulations to you on completing your education here at Jackson State. I hope this is only the first of many academic endeavors that you will pursue.

It is our belief that students at Jackson State receive a quality education that can be measured in many areas - integrity, excellence, and service - just to name a few. The Tennessee Higher Education Commission has suggested that we ask our graduates to share their opinions about their educational experiences at Jackson State. That is the purpose of the enclosed survey.

This survey is completely confidential – only one person on our campus will have access to the mailing list, and your name will never be revealed or linked to particular responses. The surveys are numbered for mailing purposes only. Each survey should be completed using a #2 pencil, and you may return it to us in the enclosed postage-paid envelope. Surveys should be returned to the college by April 26.

Your thoughtful and true assessment of each item will help us as we evaluate the work done by Jackson State, and compare it to other higher education institutions across the state of Tennessee.

Thank you for your assistance with this important project regarding your community college. I wish you much success in all of your future endeavors.

Sincerely,

Charlie D. Roberts Ir.

President

Directions: In this questionnaire, you are asked to respond with regard to your experience at Jackson State Community College. Please select only one response from the choices given and fill in the appropriate bubble on the survey form.

Marking Instructions

- Use a No. 2 pencil only.
- Do not use ink, ballpoint, or felt tip pens.
- Make solid marks that fill the circle completely.
- Erase cleanly any marks you wish to change.
- Make no stray marks on this form.
- Do not fold, tear, or mutilate this form.

Incorrect Marks Ø Ø 🕳 🖸

Correct

Mark (

How satisfied are y A Very Dissatisfied	you with the education (B) Dissatisfied	onal expe			SCC? ry Satisfied		
If you could start of Definitely Not	If you could start college again, would you enroll at JSCC (A) Definitely Not (B) Probably Not (C) Probably Yes		Definitely Yes				
How would you rate the	following aspects of	f your JS C	CC experie	nce?			
		Poor	Fair	Good	Excellent		
3. Your academic experi	ence	Ŏ	Ŏ	Ŏ	Ŏ		
Jour academic experi							
Your social experience	2	0	0	0	0		
5. Your cultural experien	nce	0	0	0	0		
Your overall experience	ce	0	0	0	0		
Applied a concept or	re materials r project that integrated in technique you learned in atabases (Infotrack, etc.)			0	0000	0000	0000
Tried to explain a met Used the internet in of Please indicate if y College, and rate y	chod or theory to another classroom assignments ou used any of the forcur overall satisfaction or sponding bubble	ollowing	each. If you	u did not			
Tried to explain a met Used the internet in of Please indicate if y College, and rate y	chod or theory to another classroom assignments ou used any of the for your overall satisfacti	ollowing and with earth move	each. If you we to the n	hile at Jac u did not ext item.	use (N/A)	any of th	nity ne service
Tried to explain a met Used the internet in or Used the internet in or College, and rate y please fill in the co	chod or theory to another classroom assignments ou used any of the for your overall satisfacti	ollowing a constant with earth move and move the N/A	each. If you	hile at Jac u did not ext item.	use (N/A)	any of the	nity ne service
Tried to explain a met Used the internet in or Used the internet in or College, and rate y please fill in the co	chod or theory to another classroom assignments ou used any of the force overall satisfaction overall bubble cryice	ollowing and with earth move	each. If you we to the n	hile at Jac u did not ext item.	use (N/A)	any of th	nity ne service
Tried to explain a met Used the internet in or Used the internet in or Please indicate if y College, and rate y please fill in the co	chod or theory to another classroom assignments ou used any of the force overall satisfaction overall bubble cryice	ollowing ion with e and mov	each. If you we to the n	hile at Jac u did not ext item.	satisi Fair	any of the	nity ne service
Tried to explain a med Used the internet in of Used the internet in of College, and rate y please fill in the college. See Library Facilities/Serv	chod or theory to another classroom assignments ou used any of the force overall satisfaction overall bubble cryice cryice ices	ollowing sion with earnd mov	each. If you ve to the n	hile at Jac u did not ext item.	SATISI Fair	any of the	nity le service Exceller
Tried to explain a med Used the internet in college, and rate y please fill in the college. See Library Facilities/Serv Registration Services	chod or theory to another classroom assignments ou used any of the force overall satisfaction overall bubble cryice cryice ices	ollowing and move and move N/A	ve to the n SE Used ② ②	hile at Jac a did not ext item.	SATISI Fair 2 2	ACTION Good	e service Exceller 4 4 4 4 4
Tried to explain a med Used the internet in or Used the internet in or College, and rate y please fill in the college. See Library Facilities/Serv Registration Services Financial Aid Services	chod or theory to another classroom assignments ou used any of the force overall satisfaction overall bubble cryice cryice ices	ollowing a control with earth move and move N/A	each. If you we to the nose Used ② ② ② ②	hile at Jac u did not ext item.	SATISI Fair 2 2 2 2	FACTION Good 3 3 3	e service Exceller 4 4 4
Tried to explain a met Used the internet in our Used the internet in our College, and rate y please fill in the colleges fill in the colleges. See Library Facilities/Services Financial Aid Services Computer Facilities/Services Advising Services	chod or theory to another classroom assignments ou used any of the force overall satisfaction overall bubble cryice cryice ices	ollowing and move and move N/A	each. If you we to the nose Used ② ② ② ② ② ② ②	hile at Jac u did not ext item.	SATISI Fair 2 2 2 2 2	FACTION Good 3 3 3 3 3	e service Exceller 4 4 4 4 4
Please indicate if y College, and rate y please fill in the college Financial Aid Services Financial Aid Services Computer Facilities/S Advising Services Practicum/intern/services Practicum/intern/services you had more than one monage of the college of the coll	chod or theory to another classroom assignments ou used any of the force overall satisfaction over satisfactio	ollowing and move and	ve to the n SE Used ② ② ② ② ② ② ② ② ② ② ② ② ② ② ② ② ② ②	hile at Jac u did not ext item. Poor 1 1 1 1 1 on the bulk	SATISI Fair 2 2 2 2 2 2 2 dministration dministration—Understation—Un	any of the Good Good 3 3 3 3 3 0 each res	Exceller 4 4 4 4 4 4 4 sponse.
Tried to explain a met Used the internet in our College, and rate y please fill in the college, and rate y please fill in the college, and rate y please fill in the college. See Library Facilities/Services Financial Aid Services Computer Facilities/Services Practicum/intern/services Practicum/intern/services Practicum/intern/services you had more than one metal Accounting Accounting	chod or theory to another classroom assignments ou used any of the force overall satisfaction over all satisfaction o	ollowing and move and	ve to the nose Used ② ② ② ② ② ② ② ② ② ② anary major	hile at Jac u did not ext item. Poor 1 1 1 1 1 Office A Office A Office A Physical Physical Political	SATISI Fair 2 2 2 2 2 2 2 dministration dministration—Un Science Therapist Assista	any of the Good G	Exceller 4 4 4 4 4 4 4 sponse.
Tried to explain a med Used the internet in or Used the internet in or College, and rate y please fill in the college, and rate y please fill in the colleges fill in the colleges. Services Financial Aid Services Financial Aid Services Computer Facilities/S Advising Services Practicum/intern/services Pra	chod or theory to another classroom assignments ou used any of the force overall satisfaction overall subble devices ervices crice learning experience choose one of the frajor, please indicate General Studies General Technolo Graphics Design Health and Physic History Hospitality Manag Industrial Technolo Indust	ollowing and move and	ve to the nose Used ② ② ② ② ② ② ② ② ② ② anary major	hile at Jac u did not ext item. Poor 1 1 1 1 1 1 Office A Office A Office A Physical Physical Pre-Eng Pre-Eng Pre-Law	SATISI Fair 2 2 2 2 2 2 2 dministration dministration dministration Uniscience Therapist Assista	any of the Good G	Exceller 4 4 4 4 4 4 4 sponse.
Tried to explain a med Used the internet in college, and rate y please fill in the college. See Library Facilities/Services Financial Aid Services Computer Facilities/Services Practicum/intern/services Practicum/	chod or theory to another classroom assignments ou used any of the force overall satisfaction overall subble devices ervices circle learning experience choose one of the force of the force overall studies General Studies General Studies Graphics Design Health and Physic History Hospitality Managements	ollowing and move and	ve to the nose Used ② ② ② ② ② ② ② ② ② ② anary major	hile at Jac u did not ext item. Poor 1 1 1 1 1 1 Office A Office A Office A Physical Physical Pre-Eng Pre-Eng Pre-Law	SATISIFAIR 2 2 2 2 2 2 2 2 dministration dministration—Un Science Therapist Assista Science Interapist Assista	any of the Good G	Exceller 4 4 4 4 4 4 4 sponse.
Tried to explain a med Used the internet in or Used the internet in or College, and rate y please fill in the college. See Library Facilities/Serv Registration Services Financial Aid Services Computer Facilities/Services Practicum/intern/services Practicum/intern/	chod or theory to another classroom assignments ou used any of the force overall satisfaction over satisfactio	ollowing and move and	ve to the nose Used ② ② ② ② ② ② ② ② ② ② anary major	hile at Jac u did not ext item. Poor 1 1 1 1 1 1 1 Office A Office A Office A Physical Physical Physical Pre-Eng Pre-Law Pre-Med	SATISH Fair 2 2 2 2 2 2 2 dministration dministration—Un Science Therapist Assista Science ineering lical Professions sing	any of the Good G	Exceller 4 4 4 4 4 4 4 sponse.
Tried to explain a met Used the internet in or Used the internet in or College, and rate y please fill in the college fill in the college. See Library Facilities/Services Financial Aid Services Computer Facilities/Services Practicum/intern/services Practicum/inter	chod or theory to another classroom assignments ou used any of the force overall satisfaction overall satisfaction expending bubble crvice ices crvice ices crvice learning experience c choose one of the frajor, please indicate General Studies General Technolo Graphics Design Health and Physic History Hospitality Manay Industrial Technol Information Proce Manufacturing Te	ollowing and move and an arrangement are the cology cale and are the cology and are the cology and are the cology are the c	ve to the nose Used ② ② ② ② ② ② ② ② ② ② anary major	hile at Jac u did not ext item. Poor 1 1 1 1 1 1 1 1 Office A Office A Physical Physical Physical Pre-Eng Pre-Law Pre-Med Pre-Nur	SATISI Fair 2 2 2 2 2 2 2 2 bble next to dministration dministration—Un Science Therapist Assista Science ineering lical Professions sing ogy	any of the Good G	Exceller 4 4 4 4 4 4 4 sponse.
Tried to explain a met Used the internet in or Used the internet in or College, and rate y please fill in the college, and rate y please fill in the colleges fill in the college	chod or theory to another classroom assignments ou used any of the feature overall satisfaction overall satisfaction overall satisfaction expending bubble cryice cryice decreases croce learning experience choose one of the feating of the feature of the feat	ollowing and move and an arrangement are the cology cale and are the cology and are the cology and are the cology are the c	ve to the nose Used ② ② ② ② ② ② ② ② ② ② anary major	hile at Jac u did not ext item. Poor 1 1 1 1 1 1 1 1 Poor Physical Physical Physical Pre-Eng Pre-Law Pre-Med Pre-Nur Psychole Radiogr	SATISI Fair 2 2 2 2 2 2 2 2 bble next to dministration dministration—Un Science Therapist Assista Science ineering lical Professions sing ogy	any of the Good G	Exceller 4 4 4 4 4 4 4 sponse.

following skills areas.	Very Little	Somewhat	Very Much		
Skills Area	Tery Little	- Jonicwhat	very Much		
Practical skills necessary to obtain employment in your field	0	O	M (9) O slam		
Getting along with people of different races or ethnic groups	0	Q	O		
Ability to grow and learn as a person	0	O	O		
Ability to lead or guide others	0	Ó	Q		
Self-confidence in expressing your ideas	0	O	O		
Appreciation of different cultures	0	Ŏ	Ö		
Planning and carrying out projects	0	Ö	0		
Speaking effectively	0	\sim	0	O	
Writing effectively	0	\sim			
Understanding written information Understanding graphic information		0	0		
Ability to use information/computer technology		Ŏ	Ö		
Learning on your own		O	Ö		
Defining and solving problems	ŏ	ŏ	ŏ		
Working cooperatively in a group	O	Ŏ	Ŏ		
Ability to understand mathematical concepts	Ŏ	ŏ	Ŏ		
Understanding global environmental concerns	Ŏ	O	0		
Understanding/appreciating the arts	0	0	0		
Understanding/applying scientific principles and methods	0	0	0		
Availability of your faculty advisor	Ó	Ŏ	Good Excelle		
Availability of your faculty advisor Quality of information provided by your advisor	Ö	Ŏ	0 0		
Quality of information provided by your advisor Clarity of degree requirements in the major	0	0000	0 0 0		
Quality of information provided by your advisor Clarity of degree requirements in the major Clarity of objectives for courses in the major	000	00000	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0		
Quality of information provided by your advisor Clarity of degree requirements in the major Clarity of objectives for courses in the major Opportunities for student evaluation of instruction	0	000000	0 0 0 0 0 0 0 0		
Quality of information provided by your advisor Clarity of degree requirements in the major Clarity of objectives for courses in the major Opportunities for student evaluation of instruction Availability of faculty to help students outside of class	0	000000	0 0 0		
Quality of information provided by your advisor Clarity of degree requirements in the major Clarity of objectives for courses in the major Opportunities for student evaluation of instruction Availability of faculty to help students outside of class Quality of courses to prepare you for employment	0	0000000	0 0 0 0 0 0 0 0		
Quality of information provided by your advisor Clarity of degree requirements in the major Clarity of objectives for courses in the major Opportunities for student evaluation of instruction Availability of faculty to help students outside of class Quality of courses to prepare you for employment Quality of instruction in the major	0	00000000	0 0 0 0 0 0 0 0		
Quality of information provided by your advisor Clarity of degree requirements in the major Clarity of objectives for courses in the major Opportunities for student evaluation of instruction Availability of faculty to help students outside of class Quality of courses to prepare you for employment Quality of instruction in the major Opportunities to express ideas in writing in the major Usefulness of information learned in class in day-to-day activities		o a close re			
Quality of information provided by your advisor Clarity of degree requirements in the major Clarity of objectives for courses in the major Opportunities for student evaluation of instruction Availability of faculty to help students outside of class Quality of courses to prepare you for employment Quality of instruction in the major Opportunities to express ideas in writing in the major Usefulness of information learned in class in day-to-day activities While at JSCC, with how many faculty members did you feel you could ask them for a letter of recomment A None B One C Two Three or more	vou developedation)?				
Quality of information provided by your advisor Clarity of degree requirements in the major Clarity of objectives for courses in the major Opportunities for student evaluation of instruction Availability of faculty to help students outside of class Quality of courses to prepare you for employment Quality of instruction in the major Opportunities to express ideas in writing in the major Usefulness of information learned in class in day-to-day activities While at JSCC, with how many faculty members did you feel you could ask them for a letter of recomment A None B One C Two Three or more	you developed adation)?	e major?			
Quality of information provided by your advisor Clarity of degree requirements in the major Opportunities for student evaluation of instruction Availability of faculty to help students outside of class Quality of courses to prepare you for employment Quality of instruction in the major Opportunities to express ideas in writing in the major Usefulness of information learned in class in day-to-day activities While at JSCC, with how many faculty members did you feel you could ask them for a letter of recomment A None B One Two Three or more of you could choose your major again, would you selected the probably No Probably Yes Overall, how satisfied were you with the climate of displacements Overall, how satisfied were you with the climate of displacements Overall, how satisfied were you with the climate of displacements Overall you could choose your wajor again, would you selected the probably Yes Overall, how satisfied were you with the climate of displacements Overall you could were you with the climate of displacements Overall you could were you with the climate of displacements Overall you could were you with the climate of displacements Overall you could were you with the climate of displacements Overall you could were you with the climate of displacements Overall you could were you with the climate of displacements Overall you could were you with the climate of displacements Overall you could were you with the climate of displacements Overall you could were you with the climate of displacements Overall you could were you with the climate of displacements Overall you could were you with the climate of displacements Overall you could were you with the climate of displacements Overall you could were you with the climate of displacements Overall you could were you with the climate of displacements Overall you could were you with the climate of displacements Overall you could were you with the climate of displacements Overall you could were you with the climate of displacements Overal	vou developedation)?	e major?			
Quality of information provided by your advisor Clarity of degree requirements in the major Opportunities for student evaluation of instruction Availability of faculty to help students outside of class Quality of courses to prepare you for employment Quality of instruction in the major Opportunities to express ideas in writing in the major Usefulness of information learned in class in day-to-day activities While at JSCC, with how many faculty members did y you feel you could ask them for a letter of recomment A None B One Two Three or more If you could choose your major again, would you select Definitely No B Probably No C Probably Yes Overall, how satisfied were you with the climate of displacements of the property of the property of the major Clarity of degree requirements in the major Opportunities for students outside of class Quality of courses to prepare you for employment Opportunities Opportunit	vou developedation)? ect the sam	e major? efinitely Yes SCC? ry Satisfied	clationship (suc		

		with Navi of Maria	10.1
What is your gender?	16.) How old were	you when you firs	t began at JSCC?
Remale B Male	(A) Under 22 (D) 31 to 45 (B) 22 to 24 (E) 46 to 60 (C) 25 to 30 (F) Over 60		
What is your present age?	18.) What is your ra	ce/ethnic group?	
 (A) Under 22 (B) 22 to 24 (C) 25 to 30 (D) 31 to 45 (E) 46 to 60 (E) Over 60 	Asian-American Native American African American	n/American Indian	① Caucasian② Hispanic/Latino⑤ Other
For the most part, were you a p (a) Full-time (b) Part-time	art-time or full-time stude	ent?	
While attending Jackson State C	ommunity College, about	t how many hours	did vou work per weel
A Did not workB Employed fewer than 10 hours© 10 to 19 hours	© 20 to 29 hours E 30 to 40 hours F More than 40 hours	e los entendes	
Which of the following best des	cribes your present emplo	ovment situation?	
 (a) Working full-time (not self employed (b) Self employed (c) Unemployed, not seeking employm 	d)	ot self employed) g employment	
Are you employed in the field in	which you were educate	ed? If not, why? (cl	hoose best response)
 A I am employed in my major field B I could not find a job in my field C I developed new career interests aft 	E The jo	obs in my field did not obs in my field did not full-time student/not	offer opportunities for advan-
How did you become aware of	the opening that became	your first job after	graduating from colleg
 A I was already working in the job B Cooperative education project/facul College placement office Employment/placement agency 	ty contact/service learning	Newspaper adverti Contact through fr Other	sement
What is your current annual sala	ary?		
(B) \$20,000 - \$34,999 (E) \$65,0	100 - \$64,999 100 or more applicable		
Are you presently enrolled in a			
 A Yes, part-time undergraduate B Yes, full-time undergraduate C Yes, part-time graduate/professional 	Not presently e	raduate/professional st enrolled in a college or	udent
Later Related to Self-transfer ballenge (1994) 1500	the climate of diversity at	62 Attalites (0)	Overall, how satisfic
lex® forms by NCS Pearson EM-244068-1:654321 ED	05 Printed in U.S.A.		